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To enrich lives through effective and caring service.

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August 24, 2006

Agenda Date: September 5, 2006

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**REQUEST FOR APPROVAL AND AWARD OF INFORMATION TECHNOLOGY
SUPPORT SERVICES MASTER AGREEMENTS
(ALL DISTRICTS - 3 VOTES)**

**JOINT RECOMMENDATION WITH THE CHIEF INFORMATION OFFICER THAT YOUR
BOARD:**

1. Authorize the Director, Internal Services Department (ISD), or his designee, to execute Information Technology Support Services Master Agreements (ITSSMA), with the 146 companies listed on Attachment 1, effective October 1, 2006 for an initial term of five (5) years and with two (1) one-year extensions exercisable by the Director, ISD, or his designee.
2. Authorize the Director, ISD or his designee to execute agreements with new vendors as the vendors become qualified under the ITSSMA throughout the term of the Master Agreement and execute applicable agreement amendments when the original contracting entity has merged, been purchased or has otherwise changed.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTIONS

ISD currently administers the ITSSMA program which provides a pool of readily available prequalified providers of information technology professionals available to help County departments effectively use information technology to carry out their missions. Professional services are competitively bid and awarded to prequalified contractors in specific service or skill categories on a project by project basis. The current Master Agreement expires on September 30, 2006. There is a continuing need to obtain these professional services to assist the County in implementing technology projects and providing other needed information technology support. Your Board's approval of the proposed new ITSSMA will allow ISD and other County departments to continue to obtain information technology professional services.

Implementation of Strategic Plan Goals

The recommended action supports the Countywide Strategic Plan Goal Number 1, Service Excellence; Goal Number 3, Organizational Effectiveness; and Goal Number 4, Fiscal Responsibility by effectively managing County resources.

FISCAL IMPACT/FINANCING

Expenditures under these agreements will vary from year to year based on the needs of County departments. Departments have the responsibility for ensuring they have adequate funding prior to requesting services under this Master Agreement. Funding for these services is included in the Fiscal Year 2006-07 adopted ISD and departments' budgets. Subsequent year funding will be requested in the Fiscal Year budgets for each annual term and any extensions. Expenditures over the term of the agreements in any given year will remain within each department's budgeted appropriation for such services. Contractors will not be asked to perform services which exceed the amounts, scope of work and dates specified in each individual work order. As has been the policy under the current ITSSMA, departments will continue to be required to notify your Board of any ITSSMA projects that exceed \$300,000 prior to work order execution or amendment.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The terms and conditions of the proposed Master Agreement have been approved as to form by County Counsel and are the same as the current ITSSMA. It contains the Board's required contract provisions including those pertaining to consideration of qualified County employees targeted for layoff as well as qualified GAIN/GROW participants for employment openings, and compliance with the Jury Service Ordinance, Safely Surrendered Baby Law and the Child Support Program.

The current ITSSMA that was approved by your Board on September 21, 1999 contains the same liability language limiting a contractor's liability to an amount equal to the maximum amount of each work order and excluding certain categories of damages. Based on our past experience, this limitation has been sufficiently high enough to provide a reasonable and acceptable protection to the County. The recommended Master Agreement contains the same language as the current Master Agreement.

ITSSMA is not a Proposition A agreement due to the technical nature of the services provided and, therefore, not subject to the Living Wage Program (County Code Chapter 2.201). It has been determined that the services under these agreements do not impact Board Policy No. 5.030, "Low Cost Labor Resource Program", because of the specialized training needed to perform the work.

CONTRACTING PROCESS

All current ITSSMA contractors will be asked to execute the new Master Agreement in order to continue their eligibility to bid on new project work orders. New vendors may qualify for a Master Agreement at any time by submitting a Statement of Qualifications. These vendors will be added to the Master Agreement if they meet the minimum requirements (e.g., technical qualifications, references, etc.) for being an ITSSMA contractor. Thereafter, they will from time to time be solicited under competitive conditions to provide information technology professional services under work orders executed by ISD.

However, approval of the Master Agreement does not guarantee a contractor any minimum amount of business. The County only incurs an obligation as individual work orders are issued. All active contractors can bid on services and receive work order availability notices released in the ITSSMA categories where the contractor has been pre-qualified. Awards will be made to the lowest priced qualified contractor unless other selection criteria are set forth in the work order availability notice. Contractors certified as a Local Small Business Enterprise (LSBE) will receive the 5% LSBE preference on their individual work order bids.

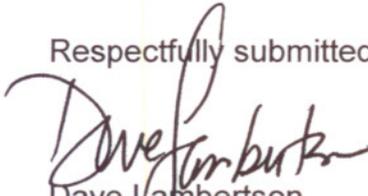
IMPACT ON CURRENT SERVICES (OR PROJECTS)

Approval of the recommendations will ensure that ISD and County departments continue to receive information technology professional services.

CONCLUSION

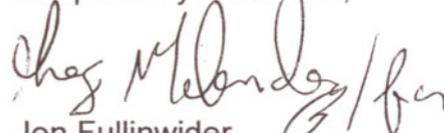
The Executive Office, Board of Supervisors, is requested to return one stamped copy of the approved Board letter to the Director, ISD.

Respectfully submitted,



Dave Lambertson
Director

Respectfully submitted,



Jon Fullinwider
Chief Information Officer

DL:JF:KH:kh
Attachment

c: Chief Administrative Officer
Executive Officer, Board of Supervisors
County Counsel

INCUMBENT ITSSMA VENDORS

3 DI SYSTEMS

AAC UTILITY PARTNERS, LLC

ACS HEALTH CARE SOLUTIONS

ACS STATE & LOCAL SOLUTIONS

ADVANTA SOLUTIONS, INC.

ALTINE CO.

AMERICAN SYSTEMS APPROACH, INC.

APR CONSULTING, INC.

ASSOCIATED SOFTWARE CONSULTANTS, INC.

AURIGA CORPORATION

BARTIK, CORDEIRO & ASSOCIATES, INC.

BD SYSTEMS, INCORPORATED

BIS COMPUTER SOLUTIONS, INC.

BLUECRANE, INC.

BRUNS-PAK WORLDWIDE, INC.

BUTLER SERVICES INTERNATIONAL, INC.

C3B GROUP, INC.

CADOW SOFTWARE CONSULTING, INC.

CAL2CAL CORPORATION

CALIFORNIA SOLITSYS TECHNOLOGIES, dba; Solitsys Technologies

CAPITA TECHNOLOGIES, INC.

CARR CONSULTING

CF SYSTEMS

CIVIC RESOURCE GROUP (CRG)

C-LUTIONS, LLC

CNS COMPUTER, INC.

COMMERICAL PROGRAMMING SYSTEMS, INC. (CPS)

COMPASS AMERICA, INC.

COMPUCOM SYSTEMS, INC.

COMPUTER HORIZONS CORP.

COMPUTERWORKS TECHNOLOGIES
COMSYS Services LLC
CORPINFO SERVICES
CTGINC OF ILLINOSIS, dba Novanis
DELOITTE CONSULTING LLP
DOCULABS, INC.
E-APPLICATION SOLUTIONS GROUP, INC. (E-ASG)
ECLIPSE SOLUTIONS, INC.
EDNET CAREER INSTITUTE, INC.
ELECTRONIC DATA SYSTEMS (EDS)
ELEMENTS GROUP, INC.
EMP SOLUTIONS, LLC
EN POINTE TECHNOLOGIES
ENDEAVOR SYSTEMS CONSULTANTS, INC.
ENOQ.NET INC., DBA NOVA TECHNOLOGIES
ENTERPRISE COMPUTING SOLUTIONS, INC.
EXCLUSIVE NETWORK ENTERPRISES
FIRST DATA GOVERNMENT SOLUTIONS, INC.
FirstOnScene, LLC
FOX SYSTEMS, INC.
GA SERVICES, LLC
GARTNER, INC.
GLOBAL 360 BGS
GLOBAL SOFTWARE SOLUTIONS, INC. dba Virginia Global Software Solutions, Inc.
GMEP SYSTEMS SERVICES, INC.
GRANULAR SYSTEMS INC.
H. L. YOH COMPANY, LLC
HERSHEY BUSINESS SYSTEM, INC.
HLN CONSULTING, LLC
IESOLUTIONS
ILLUMINOUS ENTERPRISES, INC.
IMPRES TECHNOLOGY SOLUTIONS, INC.

INFORMATION DESIGN CONSULTANTS, INC.
INFORMATION MANAGEMENT SPECIALISTS, INC. (INFORMS)
INFRANET CONSULTING, INC.
INTEGRAVOX, LLC
INTERNATIONAL ADVANTAGE CORPORATION (IAC)
INTERNATIONAL NETWORK SERVICES, INC.
INTRATEK COMPUTER, INC.
ISCOMP SYSTEMS INC
ITRON, INCORPORATED
JACQUELINE B. & ASSOCIATES, INC.
JEFF VAN BOGAERT dba TECXCEL
KBL CONSULTING, INC.
KELCH ENTERPRISES
KERNEL WARE TECHNOLOGY, INC.
KFORCE, INC.
KURT SALMON ASSOCIATES, INC.
L-3 COMMUNICATIONS TITAN CORPORATION
LAGAN TECHNOLOGIES LIMITED/INC.
LOGIC HOUSE, LTD
LOGICALIS, INC.
MAGENIC TECHNOLOGIES, INC.
MARMEE SYSTEMS, INC.
MAXIMUS, INC.
METONYMY, INC. dba Placebase
MICON CONSULTING, INC.
MICROLINK ENTERPRISE, INC.
MODIS INCORPORATED
NETWORK OPERATIONS CENTER, INC.
OUTLOOK ASSOCIATES, INC.
P. MURPHY & ASSOCIATES, INC.
PAUL D. SHERIFF & ASSOCIATES, INC./PDSA, INC.
PI TECHNOLOGY, INC.
PLAN GRAPHICS, INC.

PRECISE FIT LIMITED ONE, LLC
PRIMETECH SOLUTIONS, INC.
PROGRAM PLANNING PROFESSIONALS (PCUBED)
PROGRAMMERS, INC.
PRO-TEM SOLUTIONS
PSOMAS
PYRAMID CONSULTING
QUANTUM TECHNICAL SOLUTIONS, INC.
RCM TECHNOLOGIES
RISK TECHNOLOGIES, INC.
ROSE INTERNATIONAL
RYDEK COMPUTER PROFESSIONALS
SABA SOFTWARE, INC.
SAGA TECHNOLOGIES
SARCOM, INC.
SCIENCE APPLICATIONS INTERNATIONAL CORPORATION (SAIC)
SIERRA SYSTEMS CONSULTANTS, INC.
SOFT-TRAIN, INCORPORATED
SPHERION PACIFIC LLC - TECHNOLOGY GROUP
SPHINX GROUP
STACK COMPUTER, INC.
STAFF TECH, INC.
STARLIGHT EDUCATION INC.
STONEHOUSE TECHNOLOGIES, INC.
SUPERBTECH, INC.
SURREX SOLUTIONS CORPORATION
SYNERGY SYSTEMS, INC.
SYSTEM PROFESSIONALS CORPORATION
SYSTEMS EXPERIENCE, INC.
SYSTEMS SUPPORT CONSULTANTS, INC.
SYTECH INFORMATION SERVICES
TAC WORLDWIDE COMPANIES
TADPOLE CARTESIA, INC. dba Tadpole Technology Group

THE COMPUTER FACTORY LLC
THE ENGINEERS GROUP
TIM MEAGER & ASSOCIATES
TMG CONSULTING, INC. dba TMG IT CONSULTANTS
TODD SAALMAN & ASSOCIATES, INC
TOTAL RESOURCE MANAGEMENT, INC.
TRANSNATIONAL COMPUTER TECHNOLOGY
TRINUS CORPORATION
TRIRIGA LLC
TRI-TECH SYSTEMS, INC DBA TRIAD SYSTEM INTERNATIONAL
TS ANALYTEC, INC.
UNIFIED TECHNICAL, INC.
UNISYS CORPORATION
VERISIGN, INC.
W.K. SYSTEMS, INC.
WALTER R. MCDONALD & ASSOCIATES, INC.
WEST ADVANCED TECHNOLOGIES dba World Access Technologies
WESTERN TELECOMMUNICATION CONSULTING (WTC), INC.